XC360®

IT SUPPORT · CLOUD · BACKUP
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TECHNOLOGY & DATA
MANAGEMENT

CIO services, delivering
technology vision; managing
strategy, risk & security

DECODING THE
human genome
originally took
10 YEARS
to process...

IT NOW TAKES
a week

SOURCE: **the economist**

Information is what keeps the wheels of any business turning. But the deluge of information now available to any business through technology can prove difficult to manage.

Properly harnessed, an increased knowledge of business information can give any business a decisive strategic edge, but unless the right tools and processes are put into place, it is easy to get distracted, finding red herrings in the data like spotting faces in clouds, while business critical issues float by undetected.

Effectively processing the daily turnover of business information faces risks from employee error, rogue members of staff and deliberate attack from outside threats. All this must be managed while navigating compliance of the ever changing regulations that govern data and information processing.

The delivery of a technology strategy, IT systems planning, data and security risk assessment and best practice policy enforcement to meet the business goals for growth traditionally sits at the hands of an experienced CIO who has the vision to move the business forward within budget.

The IT operations that encompass your business, your data, your security and your success must be managed, reviewed and reported against to provide strategy in-line with technological advancements and emerging threats.
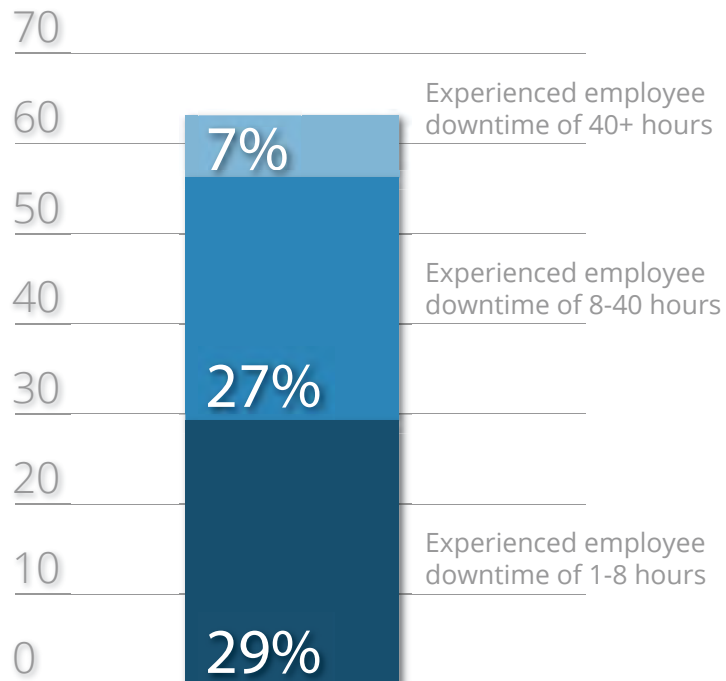
Most businesses don't regularly assess their IT landscape, and certainly don't update their IT strategy in line with the businesses aspirations.

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OVER
5 million
Data records are
STOLEN
or **encrypted...**

SOURCE: **breachlevelindex.com**

EVERY
day

Many businesses don't know the cost of downtime, and don't realise that no matter what their size a breach or data loss is just around the corner. With IT spending increasing, business reliance on technology being essential, GDPR looming and cyber attacks becoming more prevalent are you prepared?

70

60 | 7% — Experienced employee downtime of 40+ hours

50

40 — Experienced employee downtime of 8-40 hours

30 | 27%

20

10 — Experienced employee downtime of 1-8 hours

0 | 29%

Businesses experiencing downtime

SOURCE: Retrospect, Inc., Google Consumer Survey of 1,000 small businesses, results available at https://www.retrospect.co/en/press/2016/05/03/retrospect_small_business_survey

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Technology & data management

Ask yourself:

- Do you know how productive your IT is?

- Do you know how much your IT costs you?

- Do you know if you are GDPR compliant?

- Can you use your IT better to facilitate improved employee performance and business growth?

- Are your employees and systems protected, kept up-to-date and running securely?

- Do you have a level of risk that is acceptable and what losses can your business survive with?

- Do you have everything documented including procedures, policies and records for inspection?

- Do you know which parts of your IT are critical?

- Are your systems secure from internal or external attack?

- Do you know where your Data is held and who has access to it?

- Are you confident that your Data is backed up, secure and can be recovered whenever you need?

- Do you have a contingency plan for any time you may lose access to data and systems?

- Are you leveraging the most suitable technologies for your business?

- Do you know how far back you can restore your data?

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The XC360 security and data management service is your outsourced CIO. We mitigate the risks involved with the performance, policies and security of your data and systems, giving you complete control over IT operations.

Our fixed monthly plans deliver all the competencies of an experienced CIO. We'll work with you and your business' objectives to deliver a sound IT strategy for the short and long term, delivering insight, future planning and security for your team and your systems.

With comprehensive data and security risk assessments we can prevent breaches and ensure compliance and protection.

With the XC360 CIO toolset we can deliver audit and asset information quickly and efficiently to detail vulnerabilities and plan for future changes. We'll provide ways to simplify and organise data and systems to provide maximum productivity with ease of use and longevity.

We'll deliver annual reports and meet with you regularly to discuss changes in objectives, progress on targets and current IT status.

We'll analyse your Businesses key components and build contingency plans to ensure your Business, data and customers are protected at all times.

We'll liaise with 3rd party vendors to ensure you get the right solution at the right cost, and investigate alternatives that fit your Business better.

Let's get started. To make the first steps to securing your business's future, contact us now via phone or email.

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